



# PROVIDER ALERT

Youth Empowerment Services (YES) Program Access and Service  
Jan. 15, 2022

**Alert Summary:** This alert is to inform providers about the new document available to assist Targeted Care Coordinators collaborating with other professionals providing direct services to YES Program members.

Dear Provider,

Optum Idaho is excited to share a new tool with providers: the YES Program Access and Service document. During the past year, we have gathered feedback from our providers regarding different ways Optum Idaho can assist our providers with communicating information to other providers that may not be familiar with the YES Program or when a member should go through the Independent Assessor.

One of the recommendations was for Optum Idaho to create a document that would assist Targeted Care Coordinators collaborating with other professionals that provide direct services to YES Program members. This document can be distributed by Targeted Care Coordinators to other providers they are working with in order for them to understand the importance of collaborating with a Targeted Care Coordinator for items such as documentation requests (for example CANS assessment); participation within Child and Family Team (CFT) meetings; the requirement of creating a person-centered service plan (PCSP); and the importance of signatures from all identified providers listed on the PCSP. To learn more about whether a member needs Targeted Care Coordination and options for accessing the YES Program services, please review this new tool.

The YES Program Access and Service document can be found on [www.optumidaho.com](http://www.optumidaho.com), under [Targeted Care Coordination](#) webpage.

If you have any additional questions regarding where to find the newly created YES Program Access and Service document, please feel free to contact us at 1-855-202-0983.

Thank you,

The Optum Idaho Team